



Celebrating 10 Years of Providing  
Quality Senior Care Throughout Wisconsin

### **KindredHearts Celebrates a Decade of Assisted Living Service**

This month KindredHearts is celebrating its 10th anniversary of providing quality assisted living services and health care to seniors throughout the state of Wisconsin. In October 2002, Douglas Hennig and Dr. Frederic Melius started KindredHearts with 7 buildings. Since then, KindredHearts has grown and owns 20 buildings in 16 different locations.

In honor of this 10 year milestone we found it very important to celebrate our dedicated employees who have been with KindredHearts since we opened our doors in October 2002 by asking them what they feel have been the most significant changes in KindredHearts over the past 10 years.

#### **Deb Talley, Director of Operations**

*"The most significant change in assisted living in general over the last 10 years has been the change in the acuity of our residents. To adapt to this, we have had many changes as well, such as: the addition of the resident electronic charting and monitoring system, the addition of partnering with many community healthcare providers to provide additional care within the buildings, the change in the way we train our staff, and a focus on retaining quality, competent staff to maintain continuity of care."*

#### **Julie Busch, Resident Assistant Specialist, KindredHearts of Shawano**

*"I feel the most significant change in KindredHearts since my employment has been the addition of computers and the use of technology."*

#### **Peggy Wolf, Staff Training Coordinator**

*"In the past 10 years the most significant change I've seen at KindredHearts has been the increase in the resident's level of care and more and more residents have Alzheimer's and dementia."*

#### **Lori Doehling, Resident Assistant Specialist, KindredHearts of Clintonville**

*"The change to electronic records has greatly improved the consistency of care staff can provide. Vital personnel are able to access resident's information 24 hours a day, 7 days a week from outside the primary locations."*

### **It's Flu Season**

One of the best ways to protect your loved ones is to get a flu shot. A flu shot will greatly decrease your chances of getting the flu, thus decreasing the chances that you will spread the flu to our residents. Dr. Georgina Peacock from the Centers for Disease Control and Prevention (CDC) states: "The most important thing people can do to prevent the flu and to protect their loved ones from the flu is to get a flu shot. It is particularly important for those who are high risk." The CDC puts our residents in the high risk category.

**As the Presidential Election is right around the corner it is important that all of our residents have the opportunity to cast their vote. Ask your Residence Director about different voting options!**